



Common Seller's Complaints Regarding Showings

Below are the most common complaints of sellers regardless of which company lists their home.

When you have realistic expectations, then you will make more confident, informed decisions.

If your home is listed then any of these could happen:

- They made the appointment but they didn't show up
- The agent never left their card
- They never took their shoes off when they entered our house
- They did/did not lock the requested doors
- They did/did not leave the lights on as requested
- They didn't leave feedback

Blue Line Realty knows that no one wants to experience any of the above so we have addressed these issues as follows:

We always ask for: The showing agents' name
The brokerage they work for
The front desk phone number of their brokerage
The appointment date and time

We ask them to: Leave their card on the table
Remove their shoes upon entry into the home
Turn off lights (or keep them on if the seller prefers)
Lock all doors (or keep them unlocked if the seller prefers)
Leave Feedback

Along with the information above, Blue Line Realty's appointment confirmation center, Showings Solutions, will confirm all showings with each seller per the seller's request and give the name of the agent/agency wanting to show your property, give the date and the time of the showing.

NOTE: No agency can assure that all appointments will show up, that all agents will leave a card, that all parties will remove their shoes, that the correct lights will be left on or turned off, that the correct doors will be locked or left unlocked or that feedback is given *BUT BLUE LINE REALTY ALWAYS ASKS.*